

REDGUM brand
ASSISTED LIVING PRODUCTS



PROUDLY
AUSTRALIAN
Owned + Operated

DENVER

DUAL MOTOR LIFT CHAIR

LC0101: **MOCHA**

LC0102: **GREY**

LC0103: **BLACK**

Edition 1

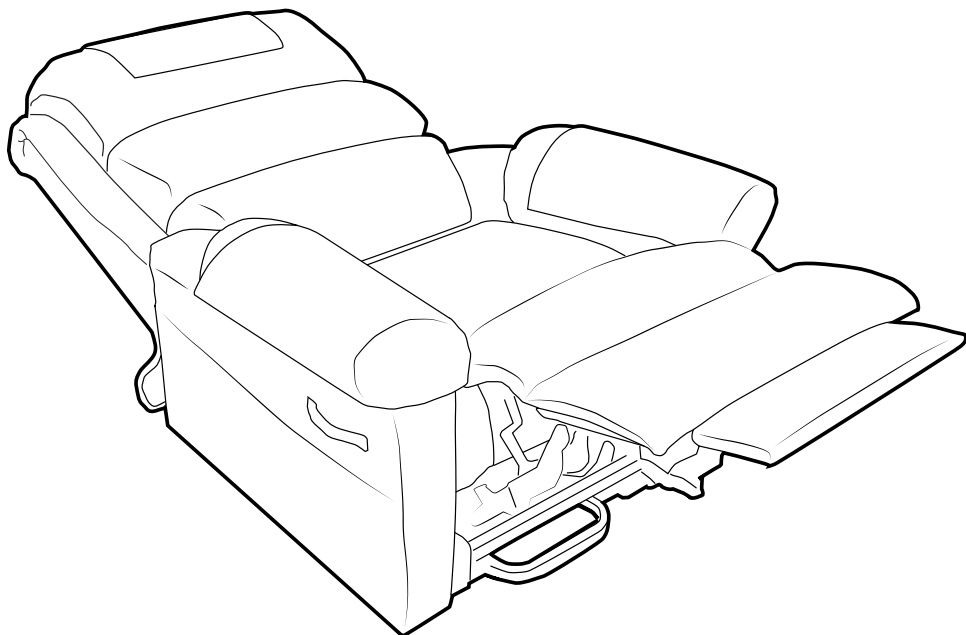


USER MANUAL

Please read and keep these instructions

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INTRODUCTION

Thank you for purchasing this REDGUM Brand product.

If you have any issues or questions about the DENVER Dual Motor Lift Chair please contact your distributor or REDGUM Brand direct:

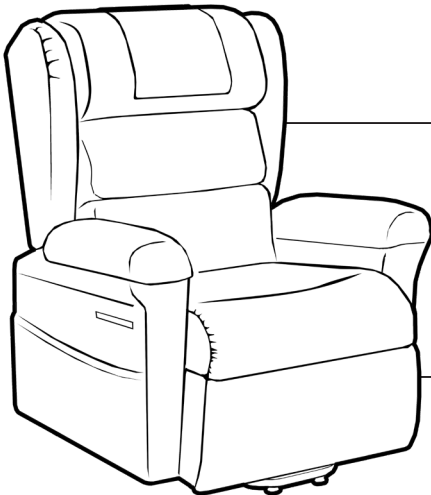
T: +61 8 9248 4180 E: sales@for-de.com.au

INTENDED USE

This product has limitations and should be used in accordance to these guidelines. Failure to follow these guidelines may result in damage to the product and injury to the user. It is the responsibility of the user to ensure the suitability of this product for its intended use. The user should consult their appropriate healthcare professional if unsure of the correct product usage for their unique circumstances.

Only use the DENVER Dual Motor Lift Chair for the intended purpose which is as a single person seating device that can lift, rest and recline.

Read and follow all instructions, warnings and notes in this manual and all other accompanying literature before attempting to operate this product for the first time. In addition, your safety depends upon you, as well as your dealer, carer or healthcare professional in using good judgement.



IMPORTANT NOTE

This equipment **MUST** be assembled by a competent person.

It is recommended that two people undertake the task of connecting the backrest onto the chair.

1.

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PRODUCT OVERVIEW

FEATURES

- Lift / Rest / Recline armchair
- Seat raise and tilt forward function
- Backrest recline function
- Legrest elevation function
- Removable backrest cushions
- Removable padding in backrest cushions
- Fabric Upholstery
- Removable armrest and head rest covers
- Ergonomic handset with large backlit buttons
- USB port (type A) on handset
- Hanging hook on handset
- Side pockets on both sides of chair
- Quality German Okin electric actuators
- Battery back up
- Adjustable feet
- Ø38mm (1.5") castors



SPECIFICATIONS

(All specifications may vary (+/- 10mm) as each chair is handcrafted)

Overall (Sitting): **905mm (W) - 940mm (D) - 1150mm (H)**

Seat: **470mm (W) - 500mm (D) - 490mm (H) - 93° Angle**

Armrest: **210mm (W) - 500mm (L) - 170mm (H)**

Backrest: **590mm (Between wings) - 700mm (H) - 60° Angle range**

Legrest: **560mm (W) - 570mm (L) - 95° Angle range**

Required distance from wall: **600mm**

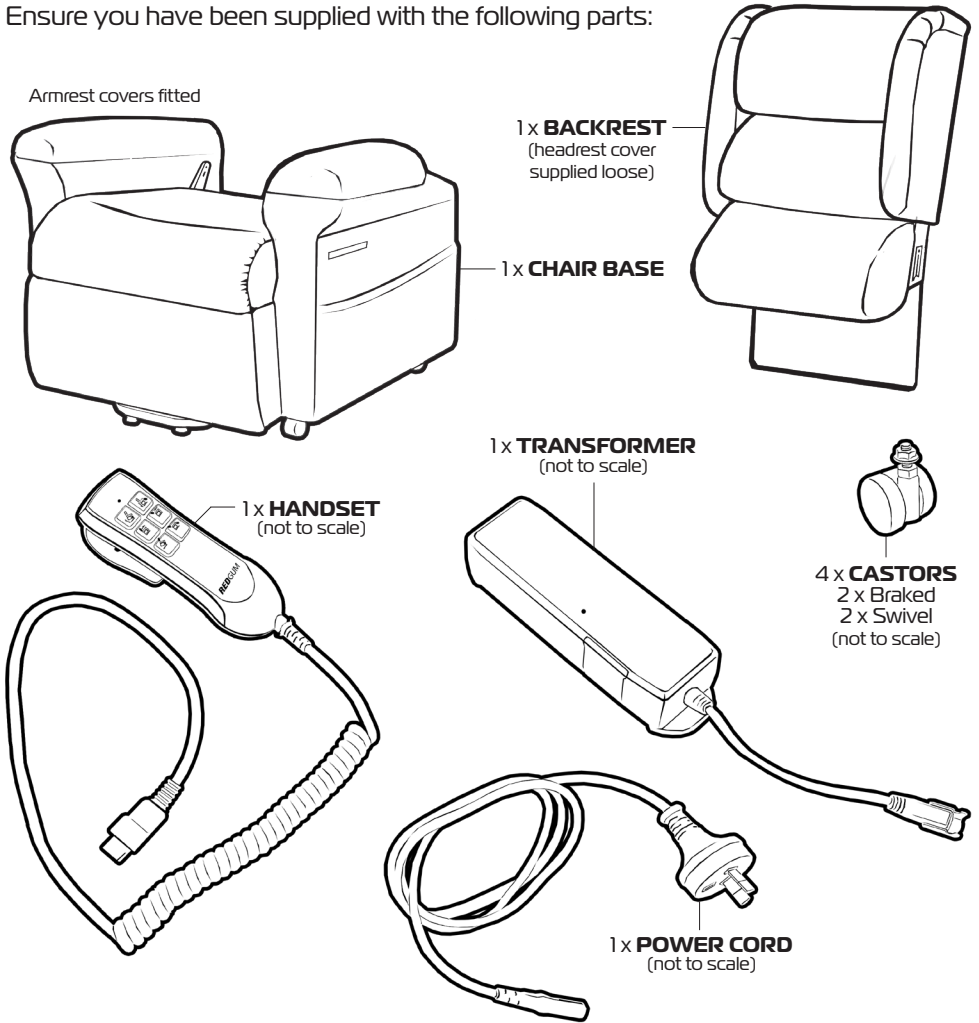
Maximum User Weight: **160kg**

Product Weight: Base - **50kg** / Backrest - **15kg** / Combined - **65kg**

Please contact your supplier or REDGUM Brand direct if you would like any further information on the DENVER lift chair.

SET UP UNPACK and INSPECT SUPPLIED PARTS

Ensure you have been supplied with the following parts:



TOOLS REQUIRED:
(Not Supplied)
2 x 13mm FLAT SPANNERS

BATTERIES REQUIRED:
(Not Supplied)
2 x 9 Volt

IMPORTANT NOTE

Check the product for any visible damage. If you see any damage or suspect a fault, **DO NOT USE YOUR PRODUCT** and contact your supplier for support.

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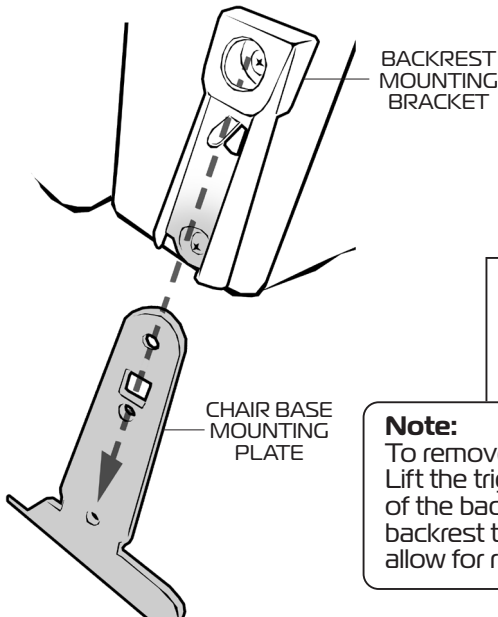
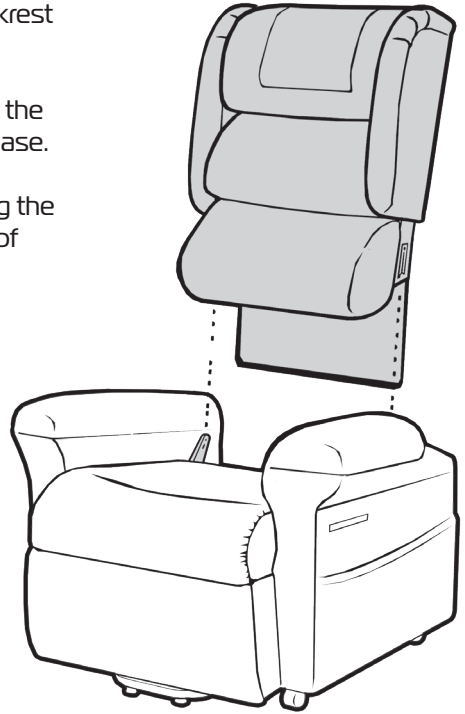
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SET UP ATTACH BACKREST TO CHAIR BASE

Please follow these steps to attach the backrest to the chair base:

1. Align the backrest over the chair base with the padded front facing toward front of chair base.
2. Fit the backrest to the chair base by sliding the mounting brackets located on either side of the backrest onto the mounting plates located inside the arm rests at the rear of the chair base.
3. Push down on the backrest until you hear two loud 'Clicks' indicating that **BOTH** connection points are locked in position.
4. Pull up on the backrest to check that it is securely locking down in place.
5. Fit headrest cover to backrest.



Note:

To remove the backrest: Lift the triggers on either side of the backrest and pull up on backrest to release the lock and allow for removal.

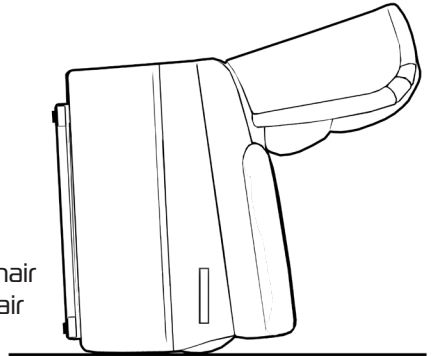
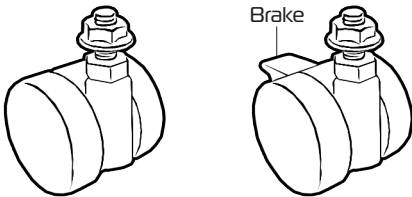
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SET UP ATTACH CASTORS

The DENVER Lift Chair comes with castors that can be fitted to the chair base if required. The lift chair needs to be put onto its front as shown to gain access to the underside of base frame.

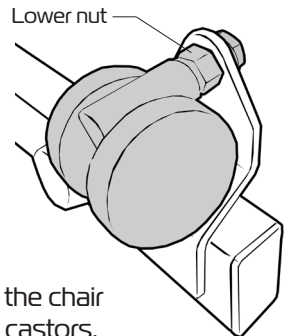
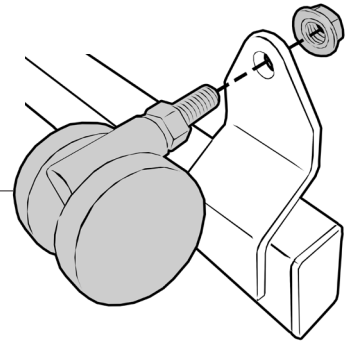
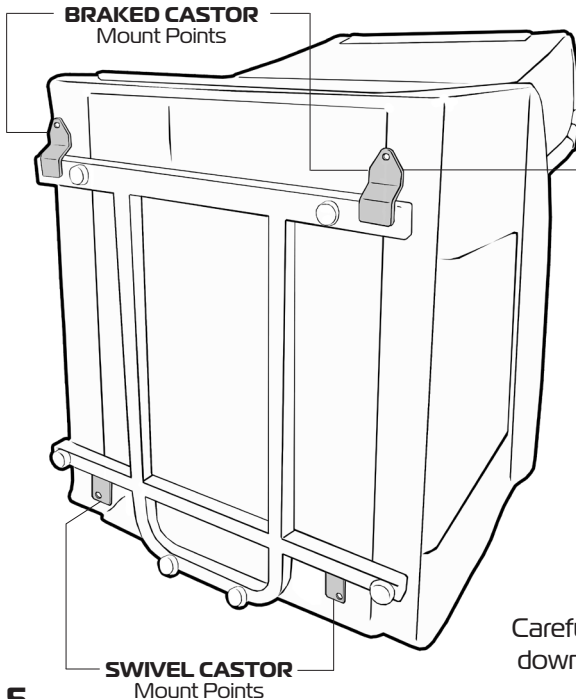
Bolt the relevant castor to the mount brackets on the base frame as shown below.

- 2 x **SWIVEL** castors at the **FRONT** of the chair
- 2 x **BRAKED** castors at the **REAR** of the chair



NOTE:

Use 2 x 13mm flat spanners to hold lower nut in position and tighten upper nut.



Carefully rotate the chair down onto the castors.

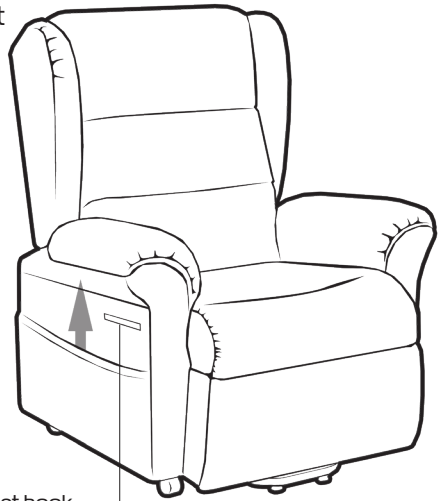
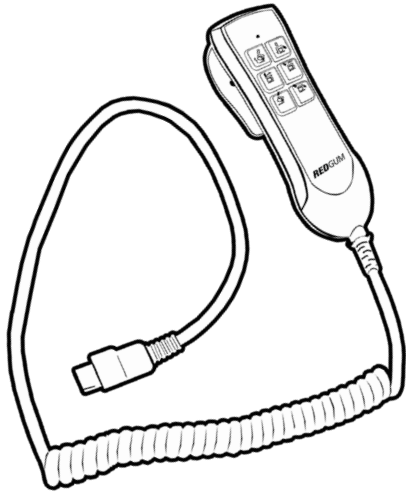
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SET UP HANDSET CONNECTION

The DENVER Lift Chair comes with a handset that needs to be connected to the lift chair PRIOR to being plugged into mains power.



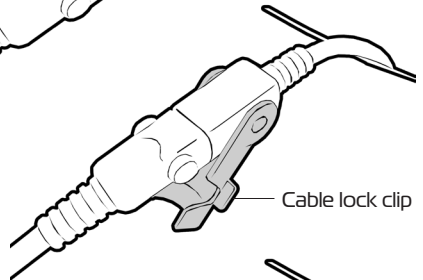
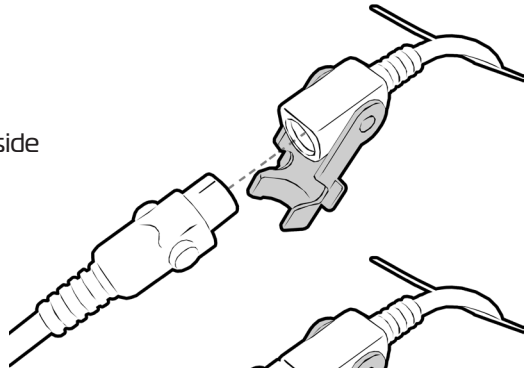
Handset hook

Reach into the pocket located on the side of the chair and pull out the cable.

Align the pins on the plug of the handset with the corresponding holes in the cable end (Flat surfaces on plugs to be inline).

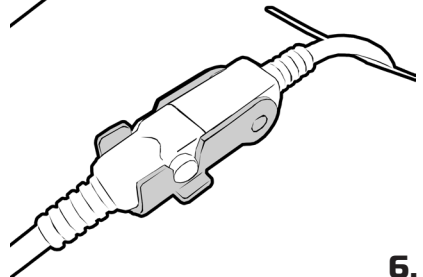
Firmly push cables together.

Rotate the cable lock clip up until you hear a loud 'Click' indicating that cable ends are now locked together.



Important Note:

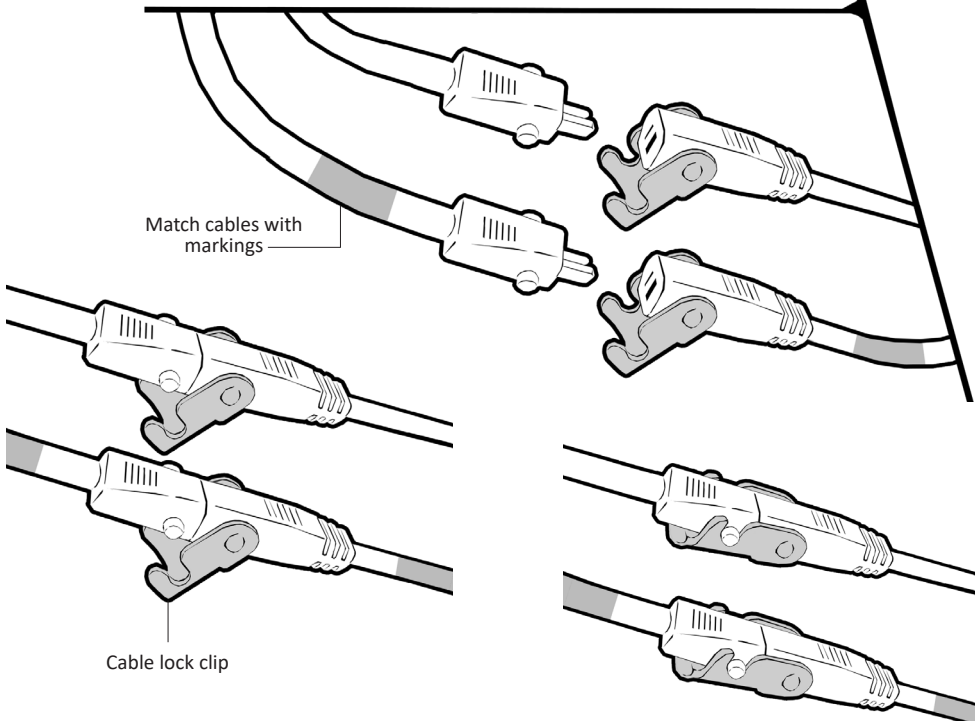
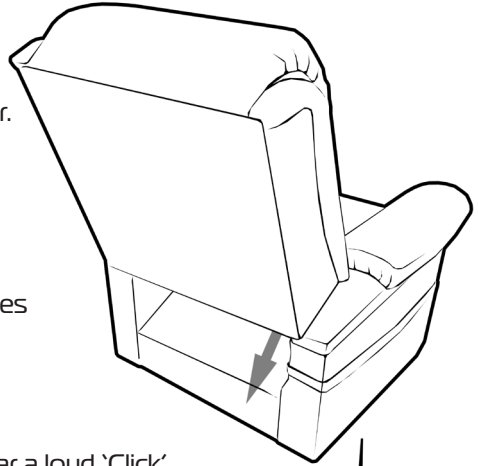
Always hook the handset on the handset strap and store the cable in the storage pocket when not in use to avoid any accidental damage.



SET UP CABLE CONNECTION

The DENVER Lift Chair has two cables located at the rear of the chair **behind the cover** that require connection prior to the chair being plugged into mains power.

1. Locate the two cables as shown.
2. Match cables with markings together.
3. Align the pins with the corresponding holes in the cable end.
4. Firmly push cables together.
5. Rotate the cable lock clip up until you hear a loud 'Click' which indicates that cable ends are now locked together.



7.

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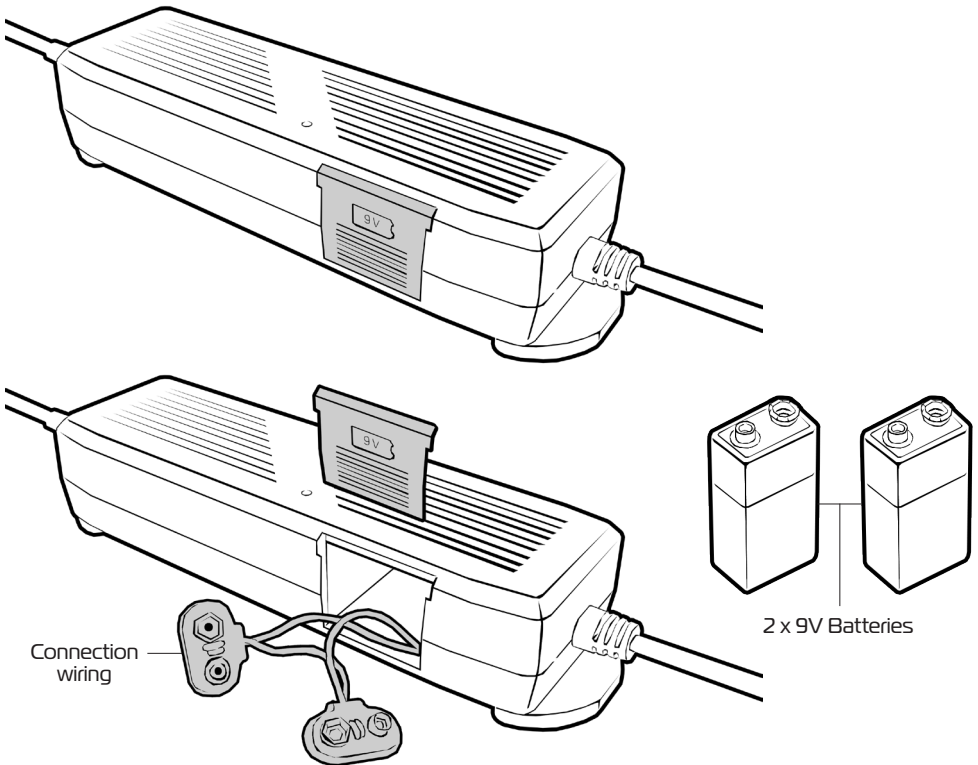
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SET UP BATTERY BACKUP

The DENVER Lift Chair is fitted with battery backup as standard. This allows for the lift / rest / recline functions to still operate if the mains power is disrupted. It is recommended that main power is always used to operate the lift chair and the battery backup is only used to return the chair to a sitting position so the occupant can remove themselves from the lift chair.

To enable the battery backup please follow these steps:

1. Ensure the mains power is **NOT** plugged in.
2. Slide the cover on the transformer up to access the battery compartment.
3. Attach 2 x 9V batteries (NOT included) to the connection wiring.
4. Fit batteries inside cavity and refit cover.

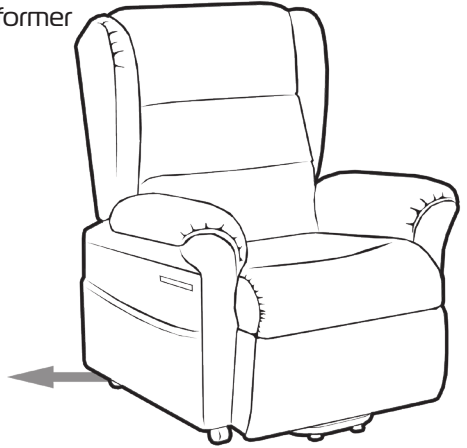
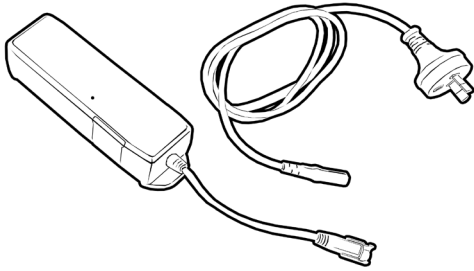


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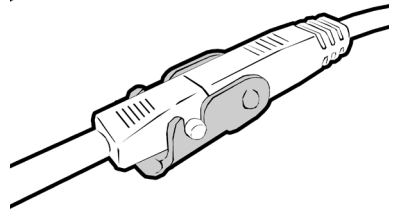
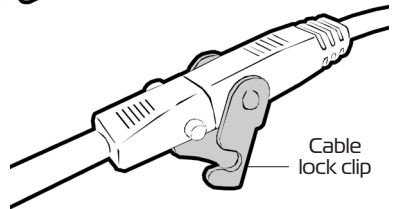
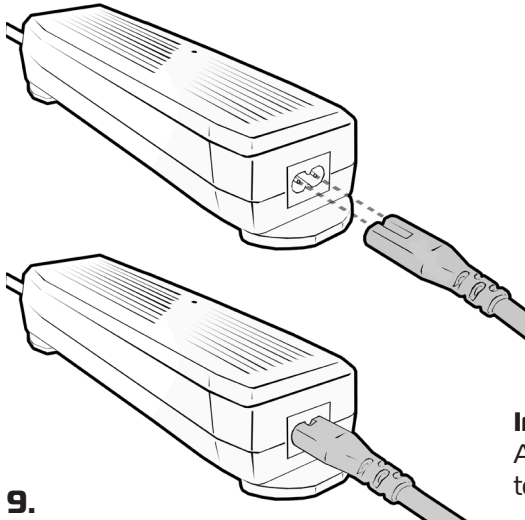
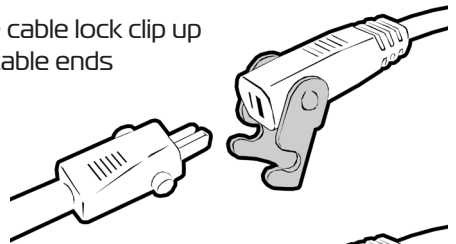
Remove the batteries if the chair is not plugged into mains power and in use. The lift chair will draw power from the batteries even when not in use.

SET UP TRANSFORMER CONNECTION

The DENVER Lift Chair comes with a transformer that needs to be connected to the lift chair.



1. Locate the cable found at the rear of the lift chair on the underside.
2. Align the pins on the plug from the chair with the corresponding holes in the cable end (Flat surfaces on plugs to be inline).
3. Firmly push cables together and rotate the cable lock clip until you hear a loud 'Click' indicating that cable ends are now locked together.
4. Plug transformer cable into transformer as shown below.
5. Plug cable into mains power (240V).



Important Note:

Always keep cables clear of base frame to avoid any potential damage.

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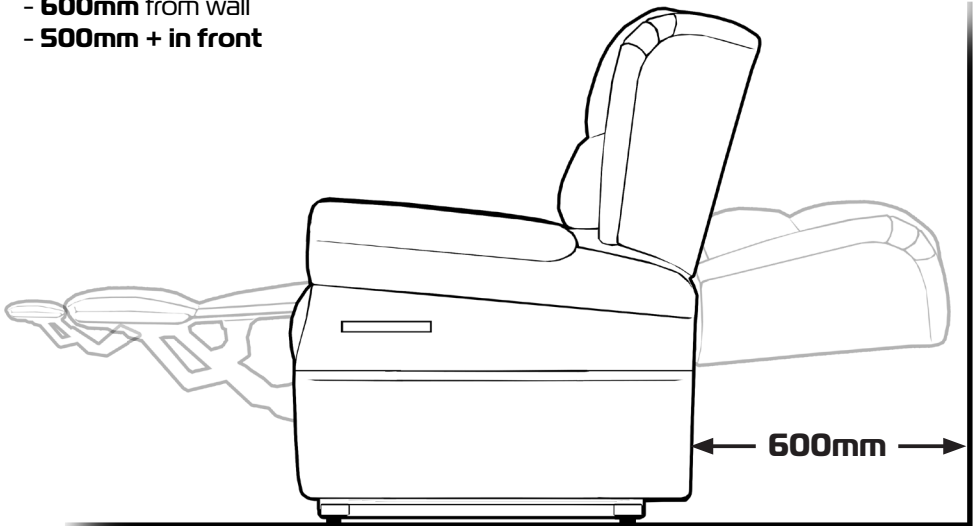
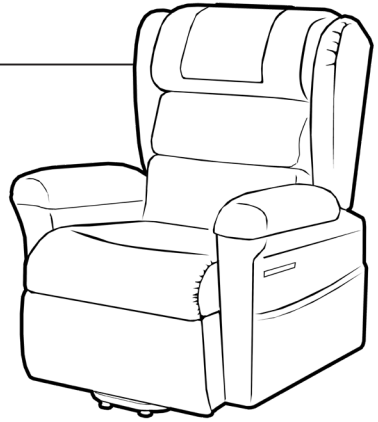
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USAGE CHAIR POSITIONING

Prior to using the DENVER Lift Chair please follow these steps to set up the chair in a safe manner:

- Position the chair on a flat and level floor.
Vary the 6 adjustable feet until the lift chair is stable and does not rock.
- The lift chair should be placed near a power point.
(We recommend that the chair be plugged directly into the power source where possible)
- Allow sufficient room in front and behind the chair for reclining backrest and extending legrest:
 - **600mm** from wall
 - **500mm + in front**

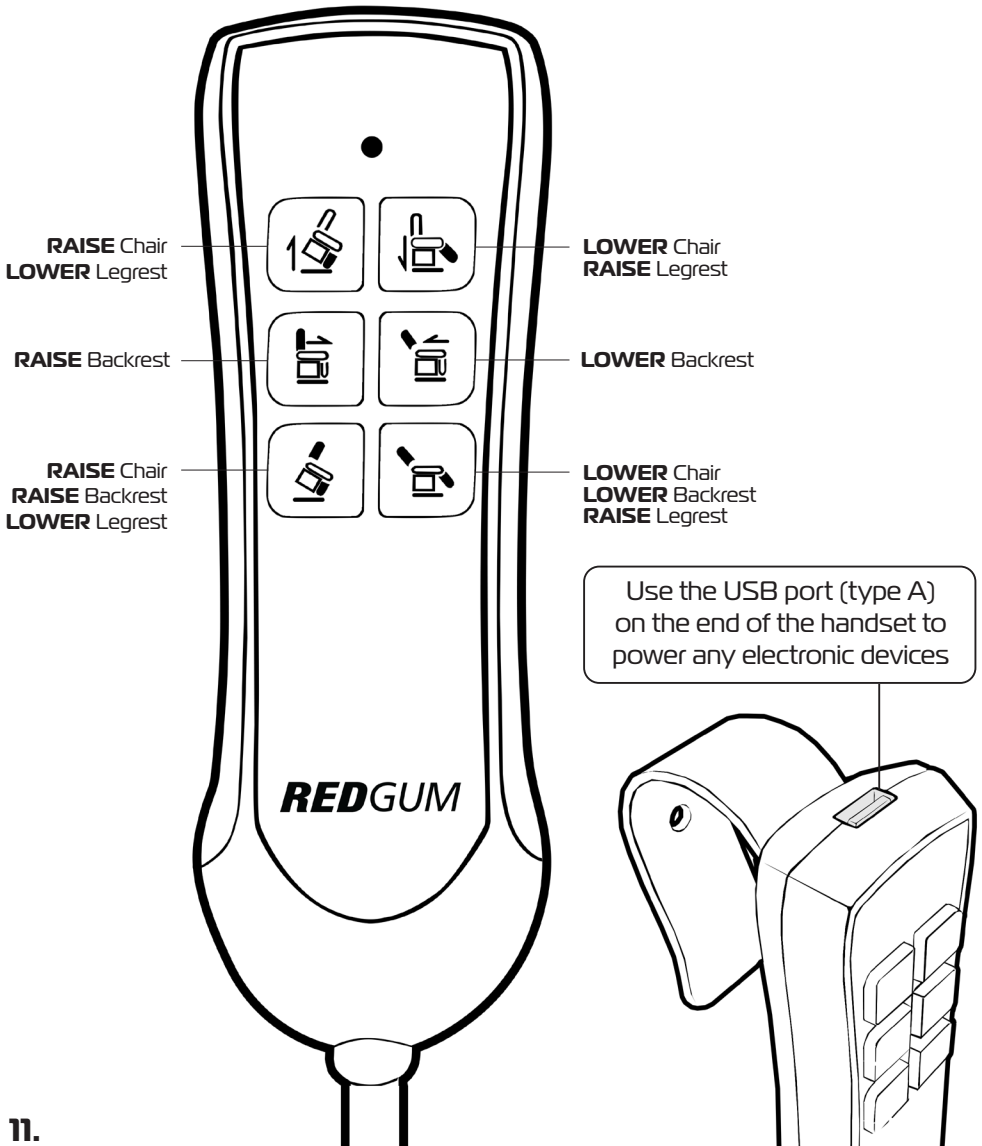


- Try to maintain at least 1 metre between lift chair and other furniture.
- Avoid placing the chair in the direct sun (Material colour will fade over time with sunlight).
- DO NOT use lift chair outdoors (Indoor use only).
- Plug lift chair into mains power - LED indicator on transformer will show green.

USAGE HANDSET CONTROLS

The DENVER Lift Chair comes with a backlit handset that controls the movement of the backrest, legrest, headrest, lumbar and overall chair position.

Depress the relevant button to achieve the required movement:



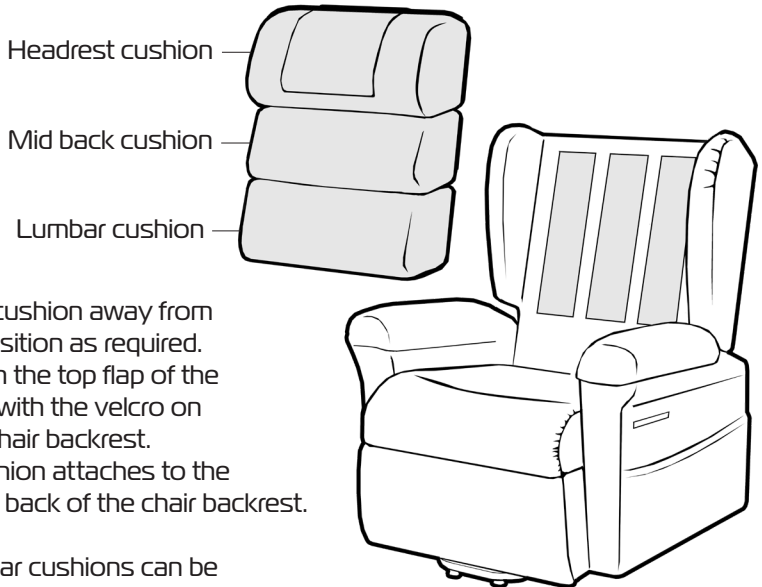
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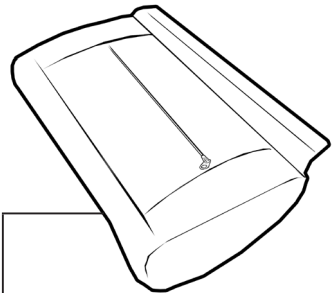
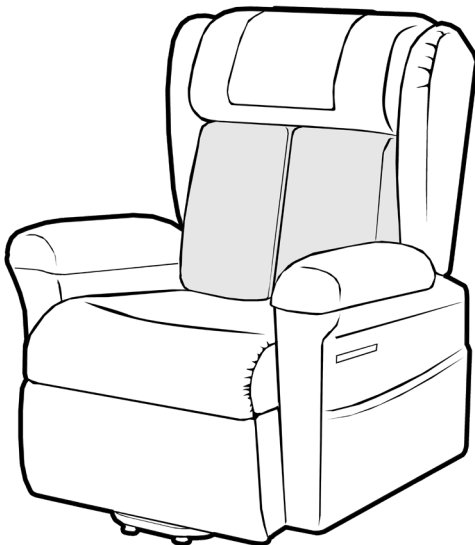
USAGE BACKREST ADJUSTMENT

The DENVER Lift Chair comes with 3 removable backrest cushions that can be adjusted in position, height and density to suit the user.



Pull the backrest cushion away from the chair and reposition as required. Align the velcro on the top flap of the backrest cushion with the velcro on the inside of the chair backrest. The headrest cushion attaches to the velcro strip on the back of the chair backrest.

The mid and lumbar cushions can be positioned vertically to offer direct pressure relief on the spine.



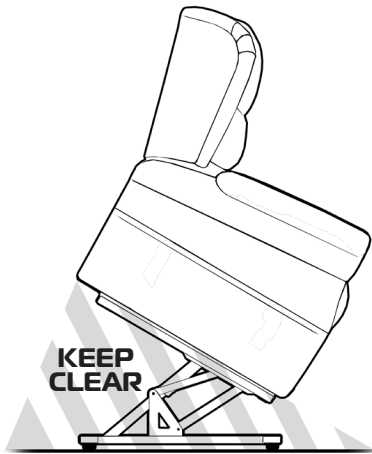
To change the height and density of a backrest cushion:

- Remove cushion from chair
- Turn cushion over
- Unzip to access filling
- Remove or add filling as required
- Close zip and refit to chair.

USAGE GUIDELINES

Please follow these guidelines to get the optimal benefit from the DENVER Lift Chair. Failure to follow these guidelines may result in damage to the lift chair and put the user at risk.

Maximum User Weight is **160kg**.
Do not overload lift chair!



IMPORTANT NOTE: PINCH POINTS EXIST ON LIFT CHAIR

Keep clear of the lift and recline mechanisms at all times !



- Ensure areas behind and in front of the lift chair are clear at all times.
- Adjust the base frame feet if the lift chair is not level on the ground.
- Only the occupant or a qualified carer should operate the lift chair.
- Always leave the lift chair in the upright position when not in use.
- Ensure that only ONE person uses the lift chair at a time.
- Do not allow anyone to sit on the legrest when raised or on backrest when reclined.
- Always store the handset in the side pocket when not in use.
- Do not expose the lift chair to excessive heat, humidity or dust.
- When moving the lift chair hold from the base - not backrest or armrests.

If you are unsure about any of these precautions please contact your supplier or **REDGUM Brand** direct for further information.

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INSPECTIONS / CLEANING

INSPECTIONS

We suggest that you visually check the DENVER Lift Chair periodically for signs of damage or wear prior to use. Pay particular attention to the following areas:

- Cabling
- Handsets
- Transformer and battery backup
- Actuators (motors)
- Coverings (look for pulls / tears / gaps / stitch fraying)

Overall check that no components are loose or worn.



Stop using lift chair immediately if you suspect damage or any other fault. If in any doubt, please do not issue or use, but immediately contact your distributor or REDGUM Brand direct for advice and service support.

CLEANING

Clean your lift chair coverings using a non-abrasive cleaner or mild detergent with a soft cloth.

Spot clean any spills as soon as possible to reduce the amount of ingress into fabric seams.

Abrasive cleaners or abrasive cleaning pads could damage the lift chair coverings and should not be used.

Headrest and armrest covers can be removed from chair and machine washed (40°C or less).
Hang or tumble dry on low heat.

Keep electric components dry at all times and away from any temperature extremes.



WARRANTY

REDGUM Brand DENVER Dual Motor Lift Chair (LC0101 / LC0102/ LC0103) is covered by the following warranties from the date of purchase:

- **FRAME (including mechanisms): 5 years**
- **ELECTRONICS: 2 years**
- **FABRICS: 2 years**

If the product has any manufacturing faults during this period contact the place of purchase for assessment. Failures as a result of **ACCIDENTAL MISUSE, MODIFICATION OR WEAR AND TEAR ARE NOT COVERED BY THIS WARRANTY.**

During the guarantee period, if the company is satisfied there is a genuine fault, we will repair or replace the product at our earliest convenience. There may be freight charges if the product needs to be returned to the place of purchase.

In order for this guarantee to be valid, you must:

- Be the original purchaser.
- Provide a copy of the original invoice.
- Comply with manufacturer care and maintenance instructions.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to major failure.

Do not modify the DENVER Dual Motor Lift Chair in any way or fit any parts or accessories that are not specified as an option. To do so will void your warranty and may seriously compromise your safety.

If you have any issues or questions about the DENVER Dual Motor Lift Chair please contact your supplier or REDGUM Brand direct on:

T: **+61 8 9248 4180**

E: **orders@for-de.com.au**



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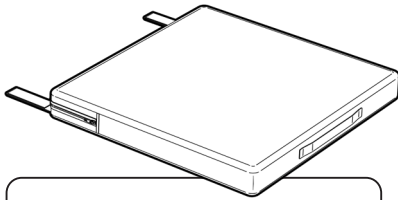
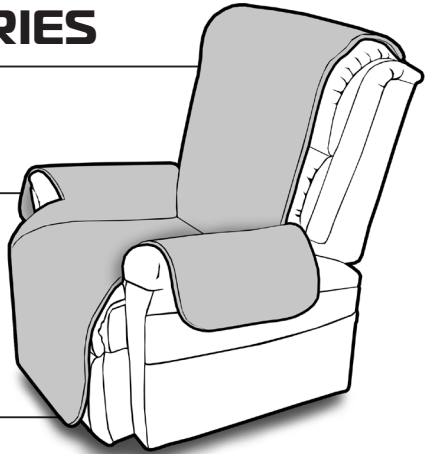
LIFT CHAIR ACCESSORIES

REDGUM Brand offer a range of accessories for the DENVER lift chair:

LOUNGE CHAIR PROTECTIVE COVER

LCCOVER - Mocha
LCCOVERGR - Grey
LCCOVERBK - Black

Ideal way to protect the lift chair from accidental stains



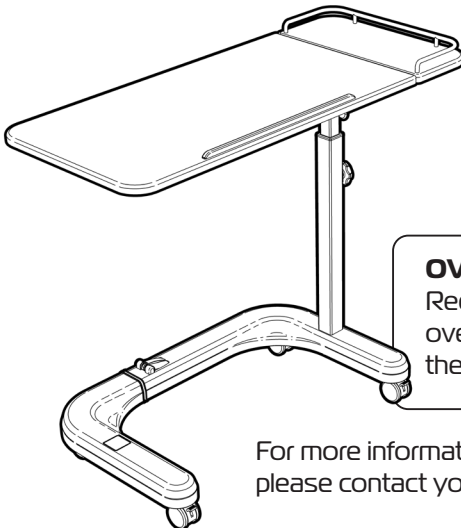
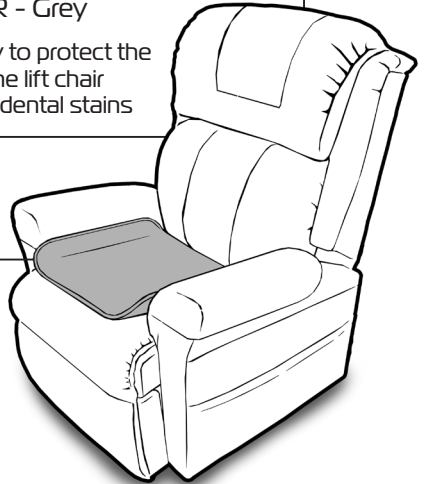
CUSHION range

Redgum brand offer a range of air and memory foam cushions to accompany the DENVER lift chair.

CHAIR PROTECTIVE COVER

LCCSGR - Grey

Ideal way to protect the seat of the lift chair from accidental stains



OVER BED CHAIR TABLE range

Redgum brand offer a range of over bed chair tables to accompany the DENVER lift chair.

For more information on the lift chair accessories please contact your supplier or REDGUM Brand direct.

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